



IAAP Programs and Services Overview

NETWORKING & COMMUNITY

Never underestimate the power of connection. Having a strong network of colleagues—both inside and outside an organization—provides opportunities for increased efficiency, up-to-date best practices, and a strong sense of satisfaction as an employee. IAAP's commitment to an inclusive community ensures all admins have a chance to connect with individuals and organizations committed to the profession and the many ways to make it the best it can be through advocacy and empowerment.

[Membership](#)

[SocialLink](#)

[Branches & Regions](#)

[Career Center](#)

[Allies & Admins](#)

[Corporate Membership](#)

[Free Member Experiences](#)

LEADERSHIP

While leadership is never generic, leadership skills and competencies are always transferable. Leadership is a choice, and an organization full of leaders is unstoppable. IAAP promotes a leadership culture not only through development and experiential learning but also through application and practice in leadership positions throughout the association.

[Academy for Leadership Development](#)

[Foundations of Leadership](#)

[Aspire Leadership: People Management](#)

[Aspire Leadership: Executive Level Support](#)

[Coaching](#)

[Leadership Opportunities](#)

[IAAP Awards](#)

EDUCATION

Relevant learning implemented in daily life is a game-changer. It improves efficiency, increases productivity, expands team capacity, and impacts confidence in roles, tasks, and interactions. When admins feel confident, they champion change and ownership throughout the organization. IAAP offers high-level, relevant education specifically to admins and those they support in a variety of experiential modalities to keep competencies up-to-date and sharp.

[OfficePro](#)

[IAAP Edge](#)

[Learn@IAAP](#)

[Branch Events](#)

[Summit](#)

[CAPstone](#)

CERTIFICATION

Certification is a unique validation tool. Not only does it indicate to the organization that someone is proficient in certain areas vital to their role, it also verifies to the designee that they know their stuff and increases their confidence. Certification also cements a commitment to lifelong learning, since recertification is required on a regular basis. IAAP's accredited certification assesses 6 domains and 47 performance outcomes, ensuring designees have the knowledge needed to excel in this widely varied role.

[CAP](#)

[CAP \(ip\)](#)

[Study Materials](#)

